

TWYNAM “THE MOUNT” FEEDLOT

POLLUTION INCIDENT RESPONSE MANAGEMENT PLAN – EPL 3749

NOTIFICATION AND COMMUNICATIONS ELEMENTS

1. Procedures to Notify Relevant Authorities.

The site FEEDLOT MANAGER will telephone the local council environmental officer or manager to report the incident. The FEEDLOT MANAGER will then call the EPA regional office to advise the situation. A follow up email will be sent to both the local Council and the EPA regional office advising of the incident. Affected adjoining neighbours will be contacted and advised of the incident and processes proposed and underway to manage the incident. This email will also contain details of affected neighbours advised of events and advice given to such neighbours.

Firstly, the FEEDLOT MANAGER will call 000 if the incident presents an immediate threat to human health or property. Fire and Rescue NSW, the NSW Police and the NSW Ambulance Service are the first responders, as they are responsible for controlling and containing incidents.

If the incident does not require an initial combat agency, or once the 000 call has been made, FEEDLOT MANAGER will notify the relevant authorities in the following order. The 24-hour hotline for each authority is given where available:

- the Forbes Shire Council 0268 502344 forbes@forbes.nsw.gov.au
- the EPA, phone Environment Hot Line on 131 555
- the Ministry of Health via the local Public Health Unit – see
- www.health.nsw.gov.au/publichealth/infectious/phus.aspx
- the WorkCover Authority – phone 13 10 50
- the local authority if this is not the ARA
- Fire and Rescue NSW – phone 000.

All necessary contact numbers are listed in the Feedlot QA manual under PIRMP contacts for immediate access should a pollution incident need to be notified. These contact numbers are also identified in the Pollution Incident Response Management Plan prepared for the premises.

3. Communications to Neighbours and Local Community

Key contact information for owners and residents of the local area are kept in the Feedlot QA manual. These people will be contacted as soon as possible in the event of a pollution incident. Early warning and regular updates in respect of the pollution incident and in particular how an affected community should respond to alleviate or protect from such an incident will be communicated.

Communications to local community as suggested by EPA guidelines will be used and are listed below:

- Telephone communications
- Fax
- Letter drops
- Emails
- Notification and situation reports on the Company Website
- Social media networks
- Doorknocking
- Local Forbes radio station announcements
- Local 2-way radio to known neighbouring channels